

FEES AND CHARGES 2025

SAVINGS ACCOUNT	TZS	USD	EUR	GBP
LEDGER FEES MONTHLY				
Personal Savings	2,500			
Personal Salary	2,500			
Mtoto Saving Account	2,500			
Jipange Saving Account	Free			
Malengo Saving Account	Free			
Pamoja Account	Free			
Msomi Saaving Account	Free			
Pinki Mwanamke Account	Free			
Wekeza Group Account	Free			
STATEMENT				
All Savings Accounts	2,000	N/A	N/A	N/A
Closing Account	10,000	N/A	N/A	N/A
Monthly dormant accounts charges savings	Free	N/A	N/A	N/A
Dormant activation fees	Free	N/A	N/A	N/A
CURRENT ACCOUNT				
LEDGER FEES MONTHLY				
Premium	10,000	N/A	N/A	N/A
Business	20,000	N/A	N/A	N/A
STATEMENT				
All current Accounts	2,000	N/A	N/A	N/A
Closing Account	10,000	N/A	N/A	N/A
Dormant activation fees	Free	Free	Free	Free
MOBILE BANKING (B2W)				
MOBILE BANKING (USSD)				
Balance Inquiry	200	N/A	N/A	N/A
Mini Statement	800	N/A	N/A	N/A
MOBILE BANKING APP				
Balance Inquiry	N/A			
<1,000	800			
10,000 - 19,999	1,800			
20,000 - 49,999	3,500			
50,000 - 99,999	5,200			
100,000 - 199,999	7,200			
200,000 - 299,999	8,200			
500,000 - 999,999	10,500			
1,000,000 - 1,999,999	11,200			
2,000,000 - 2,999,999	12,000			
3,000,000 - 5,000,000	15,000			
MOBILE BANKING TRANSFERS (TZS)				
Transfer of funds within MHB	2,000			
Transfer of funds to other Banks	13,000			
INTERNET BANKING				
Registration Fee	Free	N/A	N/A	N/A
Payment Internal	Free	N/A	N/A	N/A
Payments to Other Banks (TISS)				
1-10M	2,000			
>10 to <50M	5,000			
>50M	10,000			
International Transfer (TT)	N/A	55	55	N/A
OTHERS				
Confirmation of the Auditors	30,000			
Search for information above 5 years	15,000			
Salary Processing fee (per transaction)	1,000			
CCTV Camera footage searching request from customer	30,000			
QR Transactions	3% of Trx Amount			
POS Transactions	3% of Trx Amount			
E-Commerce Transactions	3% of Trx Amount			
Instruction within MHB	Free			
Standing Order to Other Banks	10,000			
CASH TRANSFER OVER THE COUNTER				
CASH WITHDRAWAL AT COUNTER				
0 ≤ 10M	3,000	N/A	N/A	N/A
>10M to 50M	0.10%	N/A	N/A	N/A
> 50M to 100M	0.12%	N/A	N/A	N/A
> 100M to 300M	0.13%	N/A	N/A	N/A
Above 300M	0.14%	N/A	N/A	N/A
Wekeza/Jiwekezee	2,000	N/A	N/A	N/A
Pinki	2,000	N/A	N/A	N/A
Below USD/EURO 4,000	NIL	2	2	NIL
Above USD/EURO 4,000	6,000	0.1%, MAX 40	0.1%, MAX 40	NIL
TRANSFERS				
TISS	2,000-10,000	N/A	N/A	N/A
EFT within the Bank (Incoming)	Free	N/A	N/A	N/A
EFT to Other Banks Transfers	1,500	N/A	N/A	N/A
Inward Transfers (TT) - Customers	TBA	N/A	N/A	N/A

CASH WITHDRAWAL AT MHB BANK AGENT	TZS	USD	EUR	GBP
Up to 50,000	850			
50,000 - 99,999	1,000			
100,000 - 299,999	2,000			
300,000 - 499,999	3,500			
500,000 - 999,999	4,500			
1,000,000 - 2,999,999	6,000			
3,000,000 - 4,999,999	10,000			
ACCOUNT OPENING				
Business Current Account	100,000	100,000	N/A	N/A
Premium Current Account	50,000	50,000	N/A	N/A
Personal Saving Account	20,000	10,000	N/A	N/A
Personal Salary Account	Free	5,000	N/A	N/A
Mtoto Saving Account	10,000	5,000	N/A	N/A
Jipange Saving Account	10,000	0	N/A	N/A
Wekeza Group Account	20,000	10,000	N/A	N/A
Malengo Saving Account	100,000	100,000	N/A	N/A
MHB Pamoja Account	50,000	50,000	N/A	N/A
Msomi Account	10,000	5,000	N/A	N/A
Pinki Mwanamke Account	Free	0	N/A	N/A
AGENCY BANKING				
Deposit	Free			
Balance Inquiry	500			
Mini Statement	700			
Transfer of fund within MHB	2,000			
Transfer of funds to other Bank	3,500			
ATM TRANSACTIONS				
MWANGA HAKIKA BANK UMOJA ATM WITHDRAWALS				
1,000 - 99,999	1,500	N/A	N/A	N/A
100,000 - 400,000	1,700	N/A	N/A	N/A
Withdrawal fee other bank (Domestic Banks)	3,500	N/A	N/A	N/A
Withdrawal fee other banks (International)	11,000	N/A	N/A	N/A
Insufficient fund on ATM -Umoja Card	900	N/A	N/A	N/A
Decline Domestic [Insufficient fund on ATM]-VISA CARD	1,000	N/A	N/A	N/A
Decline International [Insufficient fund on ATM]-VISA CARD	1,500	N/A	N/A	N/A
Balance Enquiry on ATMs	300	N/A	N/A	N/A
ATM BALANCE INQUIRY				
Balance Inquiry - Domestic (Our customer, Our ATM)	300			
Balance Inquiry other Domestic Banks	950			
Balance Inquiry - International	2,000			
ATM CARD				
Uncollected Cheque book/destruction	5,000			
Visa Card-Classic	10,000			
Visa Card-Gold	15,000			
Pinki Visa Card	10,000			
Replacement Visa Card-Classic	15,000			
Replacement Visa Card-Gold	25,000			
Umoja ATM Card Mantainance fee	1,000 per month			
Visa Card Mantainance fee- Classic	3,000 per QTR			
Visa Card Mantainance fee- Gold	5,000 per QTR			
Pinki Visa Card Mantainance fee	3,000 per QTR			
Uncollected ATM Card	5,000			
Pin reset	5,000			
OTHER SERVICES				
BANK CHEQUE				
Cheque book cost (per leaf)	600	N/A	N/A	N/A
Dishonoured cheque due to insufficient balance	100,000	N/A	N/A	N/A
Dishonoured cheque due to technical error caused by customer	60,000	N/A	N/A	N/A
Counter cheque per leaf (within the bank)	15,000	N/A	N/A	N/A



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